

# SITE REFERRAL MANAGEMENT

Deliver high quality pre-qualified referrals to your research sites using the site tools you and they prefer for your studies.

## The Challenge

You've engaged and educated; the patient identified a trial of interest and is ready for next steps – now what? Too many clinical trial websites leave patients, families, and caregivers hanging when it comes to taking the next steps to get connected to a clinical trial site. They direct to ClinicalTrials.gov or share site contact information not intended for naïve patient inquiries, further frustrating already overburdened sites. Your study teams are using different recruitment service vendors each with their own site tools/portals. Your sites may already have their own solution. How do you help patients and families get connected and maximize their likelihood of randomization, while at the same time aligning with preferences of your study teams and sites?

## How It Works

- 1 Ensure a pre-qualified patient/caregiver can take the next steps to get connected with a research site for any of your trials (not only those with big recruitment budgets).
- 2 Let your study teams work with their preferred recruitment vendor partners and the site tools/portals of those vendors.
- 3 Have a low-touch option to deliver referrals to sites that don't want to use the study-preferred portal/tool or for trials that don't have a recruitment services vendor.
- 4 Support direct online patient referrals and/or secondary screening or testing, as appropriate per study.

## Highlights



Ensure every trial in your portfolio supports a referral pathway for patients and caregivers who are ready to take the next step.



Allow for maximal flexibility on site preferences for tools, as well as study team preferences on secondary pre-screening and referral pathways.



Let your study teams work with any set of third-party recruitment service or tool vendor, with options for sites that don't want to adopt a dictated tool.



Track site referral processing and patient/site reported status and outcomes regardless of how many referral pathways / vendors you have.



# Carebox has engaged, matched and referred patients to clinical trials for over 20 years.

**2M+**

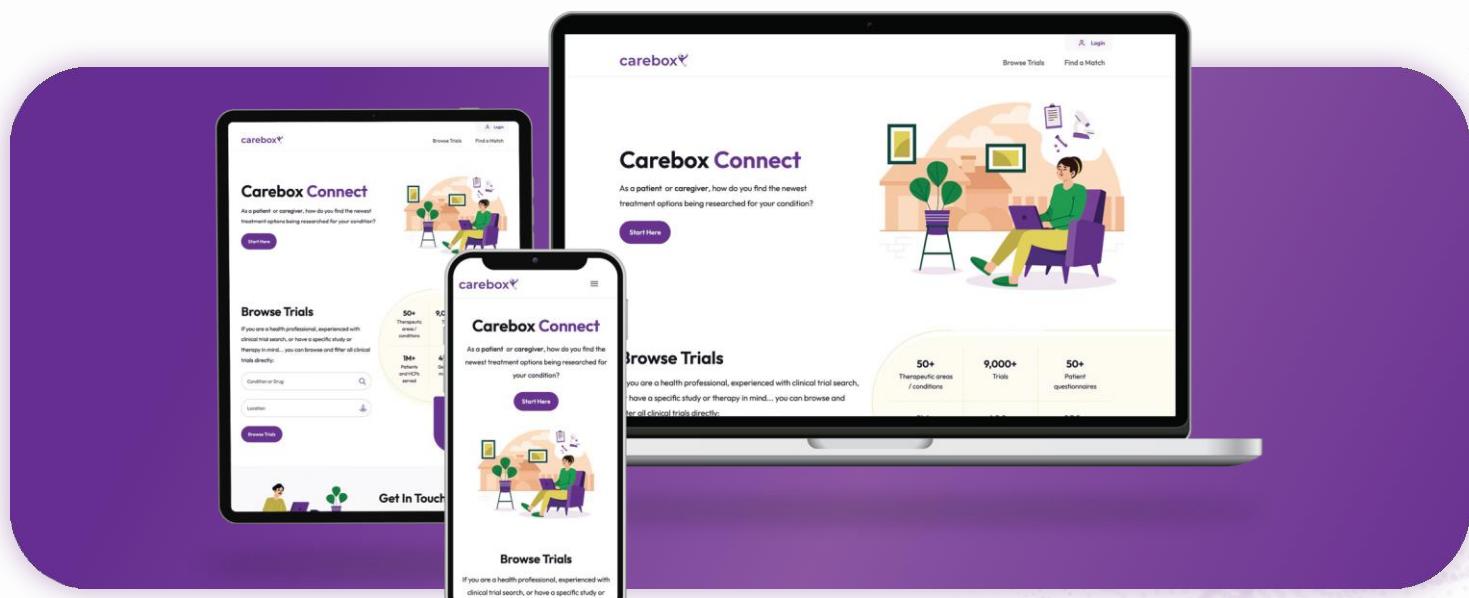
patients, caregivers, and health professionals have used our matching solution to find treatment options in clinical trials.

**250K+**

patients, caregivers & health professional have engaged with our clinical trial navigator call center agents.

**300+**

biotech, pharma, medical centers, advocacy organizations, etc. have implemented the Carebox Connect platform.



## Carebox Connect Solutions

Serving over two million patients and doctors, Carebox Connect powers clinical trial patient engagement, matching/pre-screening, and site referrals for leading pharma companies, research centers, and patient advocacy groups. With unique capabilities available with no other service or platform, scalability from single studies to full portfolios of hundreds of trials, and a wide range of deployment models – there's a Carebox Connect solution for you!

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